## Stone Forest IT



## DO MORE WITH LESS BY UNIFYING PEOPLE, DATA AND PROCESSES

Non-profit organisations are under pressure to manage numerous administrative tasks without losing focus on core activities essential to their cause. Stone Forest IT (SFIT) helps you to focus on your mission with the right tools to develop stronger donor relationships, engage the community to touch more volunteers and automate internal processes.

## SMART BUSINESS APPLICATIONS ALIGNED TO YOUR MISSION AND PEOPLE

DONATION & VOLUNTEER MANAGEMENT	<ul> <li>Easily track past and current interactions with donors and volunteers</li> <li>Track volunteer data ranging from assigned projects to active hours</li> <li>Enable payment channels via credit card and GIRO for donations</li> <li>Self-help portal for donors and volunteers to register and update their information</li> </ul>
FUNDRAISING & EVENTS MANAGEMENT	<ul> <li>Facilitate programme communications, including personalised invites and event reminders</li> <li>Create customised forms for registration and feedback</li> <li>Track and report performance of fundraising campaigns and events</li> <li>Self-service portal for supporters to get updates and stay connected</li> </ul>
RELATIONSHIP MANAGEMENT	<ul> <li>Single view of all interactions across your organisation ranging from volunteers, donors and sponsors to affiliates and partners</li> <li>Effective private, internal and external collaboration with centralised data for knowledge sharing</li> <li>Role-based sharing and permission ensure that the right people have access to the information they need</li> </ul>

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## CLOUD CRM

Hosted on Microsoft Azure, Dynamics 365 enables NPOs to enjoy the following benefits:



#### **Optimise Resources**

Move to the cloud at your own pace, extend your data centre, and free up resources to directly support your organisation's mission



#### Industry-leading Security

Assurance of Microsoft's proven, industry-leading cloud security



#### **Affordable Solution**

Zero capex for hardware and software so you can channel your funds to those who need them, pay only a monthly subscription fee based on number of users



#### **Greater Accessibility**

24/7 remote access to data anywhere, anytime on any device



#### **Productivity Boost**

Seamless multitasking with integration of familiar tools such as Microsoft Office 365 and Outlook



#### **Get Social**

Track social campaigns and audience sentiments, listen in and join conversations about your social cause across media channels

### WHY SFIT?

Serving organisations for over 30 years

Extensive experience in serving NPO clients across different sectors

Expertise in compliance with legislation governing charities and IPCs

## ABOUT US

Stone Forest IT (SFIT) specialises in providing advisory, implementation and managed services for IT infrastructure, IT security solutions, business applications (ERP and CRM) and business analytical tools. Backed by a team of certified professionals from specialised domains with insights into industry best practices, we are well-positioned to address your unique business needs and IT concerns.

As the IT services arm of the Stone Forest group, we leverage our accounting background and cross-border expertise to assist growing organisations as a one-stop business partner.

#### For further information, please contact:

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