

# Cost-effective IT Management Practices for Growing Businesses

## END-TO-END MANAGED SERVICES WITH PREDICTABLE COSTS

Business leaders often struggle to identify the IT needs that truly matter to their business. Many lack the right resources to design technology roadmaps, and adopt relevant technologies, IT policies and standard operating procedures that drives digital transformation. Having strong IT management practices ensure compliance, security and sustainable growth.

AvailEase offers modern workplace and managed IT solutions from systems to cyber security and business applications. Targeted at growing business across industries, AvailEase is a flexible and modular managed services plan that adds value throughout your digital transformation journey.

### Modern Workplace

#### Managed Applications

##### Your applications accelerator

- For Microsoft 365, Microsoft Security, Dynamics 365 CRM, Business Central & Sage 300
- Unlimited backup & retention period
- Team of Microsoft & Sage specialists
- Affordable per-user fixed pricing fee

### Managed IT

#### Co-Managed

##### Your extended IT team





- For medium to large SMEs
- Flexible & scalable service
- Tailored industry solutions
- Pay based on your needs

#### Fully Managed

##### Your IT essentials

- For start-ups to small SMEs
- Dedicated local team of IT specialists
- Hassle-free security & compliance
- Predictable monthly fee

## IMMEDIATE BENEFITS TO YOUR BUSINESS

-  **Choice**  
End-to-end modular technology options tailored to your needs.
-  **Compliance**  
Simplify and increase agility to fast-changing regulatory requirements.
-  **Continuity**  
Enhance business continuity with reliable IT operations to meet your business commitments.
-  **Cost-effective**  
Predictable IT spending based on your scalable needs.

## WHY AVAILEASE?



Market leader in managed services with over 30 years in business



Deep industry experience with added accounting and business advisory background



Breadth and depth of IT systems, cyber security and business applications expertise



Proven IT best practices, policies and standard operating procedures adopted by 20,000 over clients



Strong, strategic relationships with major technology partners

## MODULAR SUITE OF MANAGED SERVICES

There is no right approach to managed services, only the right approach for you. Our modular suite of managed services allows you to select and bundle IT solutions, whenever you need them. Whether you choose to entrust your infrastructure and/or business applications to us, as your extended IT Manager, our cost effective solution gives you the peace of mind to grow your business confidently.



Managed Backup	Managed Infrastructure	Managed Security	Managed Cloud	Managed Support	Managed Applications
Server / PC / SaaS Backup	Remote Server Maintenance	Anti-ransomware & Anti-phishing	Infrastructure as a Service (IaaS)	24x7 Helpdesk	Microsoft 365
Disaster Recovery as a Service	Server / Network / Firewall Monitoring	Secure Web Browsing	Platform as a Service (PaaS)	Network Operations Center (NOC)	Microsoft Security
DR Alternate Site	IT Assets Tracking	Endpoint Protection	Software as a Service (SaaS)	Scheduled on-site Support	Microsoft Dynamics 365 CRM
DR Custodian Services	Systems Administration	Email Filtering		Ad hoc on-site Support	Microsoft Dynamics 365 Business Central
	Change Request Management	Hard Disk Encryption			Sage 300
		Log Management			

### Technology Advisory

- Annual Systems Review
- Disaster Recovery Planning
- Phish Threat Assessment
- Vulnerability Assessment
- Cybersecurity & Data Protection
- Security Awareness Training (End-user / Board of Directors)
- Cloud Transformation
- Infrastructure Optimisation
- Applications Optimisation

For further information, please contact:

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