

Stone Forest IT



IT Managed Services

Infrastructure | Backup | Security
| Cloud | Support | M365

WHAT WE DO



Discovery and Advisory

Reimagine IT Needs and Instil Best Practices



On-boarding

Simplify IT Workflows for Support, Security and Asset Management



Managed Services

Standardise Daily, Monthly, and Annual Routine

YOUR IT MANAGER

We help set up and manage your IT function with **best practices** and **governance**.

- ✓ Holistic approach to help **drive business growth in a secured IT environment**;
- ✓ IT **best practices** for the mid-market businesses; and
- ✓ **Compliance** with data security and PDPA.

Get more details ▼



Stone Forest IT

No matter the size or industry of your business, our team of domain experts provides a single point of contact for all your business technology needs. Whether we are your dedicated IT resource or complementing your existing IT team, we are ready to manage your technology like it is ours so you can maximise its potential.



Advisory

- IT assessment and IT best practices
- PDPA e-Advisory
- IT audit support for certification (ISO / OSPAR / MAS TRM)
- ▶ *CISO-as-a-Service, Cyber Essentials, Data Protection Essentials*



Remote Monitoring and Helpdesk

- 24x7 remote monitoring and helpdesk support
- Streamlined workflows for daily IT administration and change requests, and IT staff orientation
- On-site support and enhanced response time for critical incidents



Cloud

- Azure cloud migration / deployment / optimisation
- Cloud security SOPs – Secure VPN, 2FA, BYOD, and more
- Single, agile and reliable cloud with predictable monthly usage and cost management
- ▶ *Hybrid multi-cloud strategy for applications and services management*



Managed Microsoft 365

- Secure remote work with Microsoft 365 security – Endpoint security, mobile device management, and more
- ▶ *End-to-end Microsoft support – License optimisation, email migration, remote setup and end user support, M365 backup and user learning portal.*
- ▶ *Integrate productivity tools (Email / Office suite / Teams / OneDrive / SharePoint) and business applications (Business Central / Dynamics 365 / Power BI) for optimal efficiencies.*



IT Asset Management and Budgeting

- IT asset lifecycle management and documentation for hardware, software and devices
- Infrastructure upgrades and migration
- IT budgeting to reduce CAPAX and increase ROI
- ▶ *New office setup / relocation / connect multiple sites with a high-performing, reliable and secure network and connectivity design*



Security

- Security fundamentals & preventive measures – Managed Detection and Response (MDR), firewall, endpoint protection, patch updates, vulnerability assessment, IT awareness training, and more
- Proactive real-time threat detection and control of IT assets and data



Data Backup and Disaster Recovery (DR)

- Hassle-free remote administration, backup validation, and DR exercise for peace of mind
- Covers Servers / Workstations / SaaS / External hard drives
- ▶ *Hybrid backup solutions and business continuity planning based on your budget and risk appetite*
- ▶ *Incident response management*

* Covered under IT projects

For further information, please contact:

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