Stone Forest IT

F&B Chain Boosts Productivity with Automated Data Entry Solution

CHALLENGE

A leading F&B chain that originated as a restaurant serving British soldiers in Singapore during the colonial period found it increasingly difficult to manage voluminous financial data from more than 20 outlets islandwide. Much time was spent on consolidation of outlets' financial statements from multiple merchant banks and manual data entry into the company's Sage 300 system. This manual process also presented a high risk of human error. Consequently, the company turned to Stone Forest IT (SFIT) for a solution.

SOLUTION

SFIT evaluated the client's requirements and proposed a customised Sage 300 General Ledger Import utility with the following capabilities:
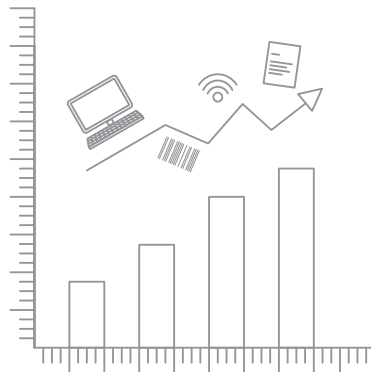
- Validate monthly statements from merchant banks — including Citibank and American Express — that come in various formats such as HTML, Excel, CSV, XML and TXT
- Automatically extract and import only relevant data into Sage 300

RESULTS

The client enjoyed the following benefits after implementation:

- Greater productivity of finance and accounting staff
- Eliminate risk of manual data entry error
- Facilitate management of manpower cost

SFIT's customised Sage 300 solutions help your business to automate and optimise workflows, giving you the freedom to focus on strategic activities.

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